



## **MERCHANDISE VOLUNTEER**

### **Description**

Each Saturday and Sunday the Vancouver Farmers Market sets up a Shop and Drop Booth. The purpose of this booth is to have a place where customers can borrow wagons to hold their groceries or leave heavy groceries to be picked up later. Donations are taken at the booth and market logo t-shirts and canvas tote bags are sold. The Merchandise Volunteer provides excellent customer service and salesmanship at the market while assisting in our Shop and Drop Booth.

### **Responsibilities**

- Greet all visitors to the market in a polite, friendly, inviting, and professional manner
- Assist with operations at the Shop and Drop Booth such as answering customer questions about the market, explaining the purpose of the Shop and Drop Booth, helping load groceries into cars if needed
- Handle all merchandise transactions for market t-shirts and canvas tote bags
- Conduct customer counts at the market
- Take photographs at the market

### **Experience/Skills/Requirements**

- Prior experience with customer service preferred
- Ability to communicate in a friendly, clear and professional manner
- This position takes place sitting in a chair, standing to help customers in our Shop and Drop booth, and walking around the market interacting with customers and vendors
- The market takes place outside, and volunteers must be willing to work in variable weather conditions