

EBT (Electronic Benefit Transfer) Cashier Volunteer



Description

As part of the VFM's food access initiatives, we offer EBT customers the chance to exchange their EBT dollars for tokens that can be spent on grocery items at the market. We are also able to match their money up to a certain dollar amount with Market Match vouchers, which can be used on fresh produce. Volunteers at this booth are responsible for the sale of both EBT currencies and credit/debit tokens.

Responsibilities

- Greets all visitors to the market in a polite, friendly, inviting, and professional manner.
- Explains the EBT program to first-time customers.
- Runs transactions for customers and distributes tokens as requested.
- Logs EBT customer data for the market.
- Assists with crowd counts.

Experience/Skills/Requirements

- Prior experience with customer service preferred.
- Cash handling experience is preferred, but not required.
- This position takes place sitting in a chair, occasional standing to help customers, and walking around the market interacting with customers and vendors.
- The market takes place outdoors and operates rain or shine. Volunteers must be willing to work in variable weather conditions.