

Information Booth Volunteer



Description

The information booth serves as a hub of information at the market. Volunteers and staff at the info booth answer customer questions, sell VFM merchandise, and do regular crowd counts. This position is great if you would like to chat with community members and guide customers' experiences at the market.

Responsibilities

- Greets all visitors in a polite, friendly, and professional manner.
- Assists with tasks at the Information Booth including but not limited to:
 - Answering customer questions regarding the market, vendors, and downtown Vancouver.
 - Processing purchases of market merchandise.
 - Helping vendors understand market payments (ACH & Tokens).
 - Collecting data by conducting customer counts.

Experience/Skills/Requirements

- Prior experience with customer service preferred.
- Ability to communicate in a friendly, clear, and professional manner.
- This position takes place sitting in a chair in our Information booth and walking around the market interacting with customers and vendors.
- The market takes place outdoors and operates rain or shine. Volunteers must be willing to work in variable weather conditions.