## Market Box Volunteer



## Description

Every Sunday from June-October, the Vancouver Farmers Market offers a CSA-style program that allows a customer to shop and support the market and its vendors, while avoiding the crowds. Market Box subscriptions are full of fruits and vegetables, with the option for meat, egg, bread, flower, and local surprise add-ons. Market Box volunteers assist with collecting items from our vendors on Saturdays and/or packing up all the orders and running baskets to customer vehicles on Sundays.

## Responsibilities

- Works in coordination with staff and other volunteers.
- Inform customers of different ways the produce can be prepared and stored, with the help of the market box newsletter.
- Answer the office phone to take customer calls.
- Treat all customers in a polite, friendly, and professional manner.
- Assist in the setup and breakdown of market box tent and equipment.
- Run an occasional EBT transaction, familiar with use of an iPad or willingness to learn.

## Experience/Skills/Requirements

- Prior experience with customer service preferred.
- Must be organized, detail oriented and be able to communicate with program participants in a polite, friendly, clear, and professional manner.
- Must be able to lift up to 50#.
- This position takes place walking around the market, up and down stairs and interacting with vendors, customers, and other volunteers.
- The market takes place outdoors and operates rain or shine. Volunteers must be willing to work in variable weather conditions.